

Who is Eligible for Palliative Care?

Any Veteran suffering from an advanced or chronic illness that receives health care at Mann-Grandstaff VA Medical Center and/or community clinics.

How Much Does it Cost?

Palliative care treatment is part of your standard medical benefits package. If you have co-pays, the specialty service rate may apply.

How to Apply:

Veterans may contact primary or specialty care and request a consult to discuss a referral for palliative care.

Where to Access Services?

Veterans may access palliative care support in-person in the Spokane or Coeur d'Alene area, or virtually with a video-based visit (VA Video Connect).

Mann-Grandstaff VA Medical Center
4815 N. Assembly St.
Spokane, WA 99205

Primary Care Services
509-434-7026

Hospice Services also available with referral.

Designed by: New York/New Jersey VA Health Care Network Ver. 06/24
VA620668_056072024

Other VA Support Programs

Caregiver Support

1-855-260-3274

For help with caring for a disabled Veteran

www.caregiver.va.gov

Health Information on the Web

www.veteranshealthlibrary.va.gov

Homeless Veterans Hotline

1-877-4AID-VET

1-877-424-3838

VA Health Connect

1-800-877-6976

24/7 virtual care

Women Veterans Call Center

1-855-VA-WOMEN

For information on eligibility, benefits and health care

In a crisis? Contact the Veterans Crisis Line:

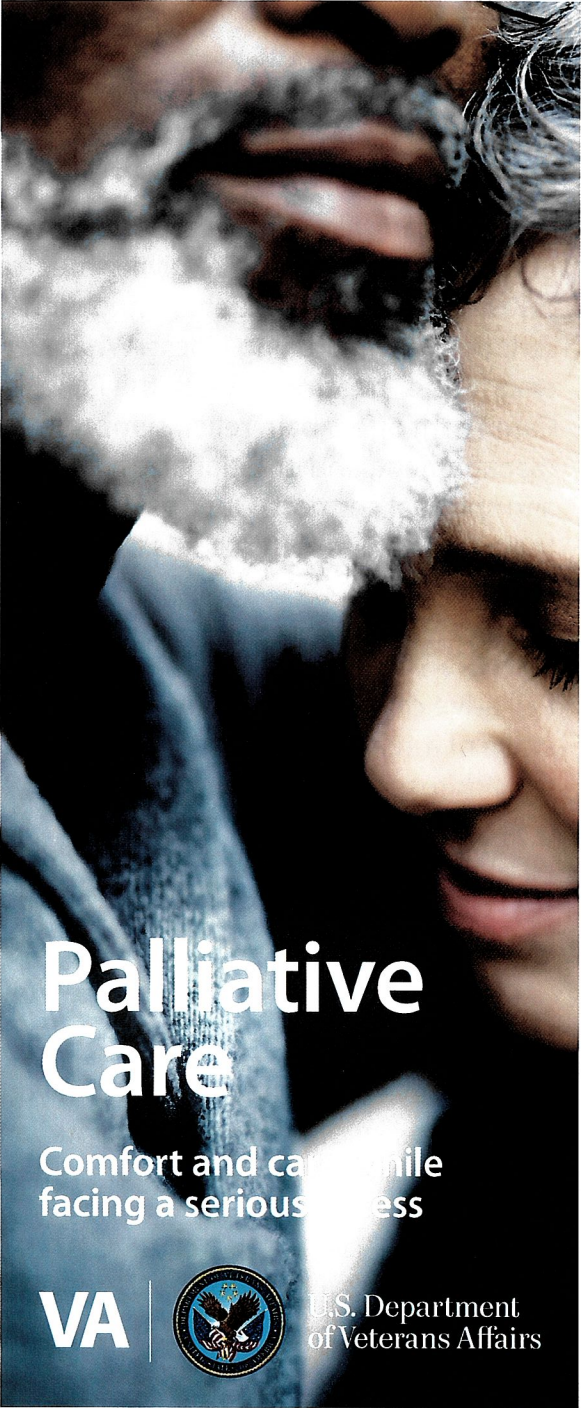


VA



U.S. Department of Veterans Affairs

Veterans Health Administration
Mann-Grandstaff VA Medical Center



Palliative Care

Comfort and care while facing a serious illness

VA  U.S. Department of Veterans Affairs

VA Palliative Care Program



DEPARTMENT OF
VETERANS AFFAIRS

Outpatient Palliative Team

Wendy Knowlton, Palliative Care Physician
Jonathan Block, Chaplain (509) 434-7762
Carly Borgelt, LCSW (509) 596-9450

4815 N. Assembly St.
Spokane, WA 99205

To reschedule or cancel a palliative
appointment call
Phone: (509) 596-9450 (cell)
Fax: (509) 434-7156

What is Palliative Care?

Palliative care, also known as supportive care or comfort care, is a way of giving medical care and support to patients living with serious, life-threatening illness. Whatever the diagnosis or treatment focus, the Palliative Care Team offers pain relief, symptom management, and emotional, psychosocial, and spiritual support. Our goal is to improve the quality of life for Veterans and their families.

When to Use the Program?

Palliative care is appropriate at any age and stage of a serious medical condition, and can address questions such as:

- ★ What are the benefits and drawbacks of your treatment options?
- ★ What home and community resources are available to support you through the course of your illness?
- ★ How can your personal values and goals be represented in your treatment decisions?
- ★ Guidance in practical issues of advance directive (living will), power of attorney, and applying for VA benefits.

What Happens at an Evaluation?

The palliative care team will talk with you about your symptoms, current treatments, and how your illness is affecting you and your family. The team will work with you and your family to make a symptom management plan focused on easing suffering and improving your life. This plan will be shared with your primary care and specialty clinic providers in a way that compliments other treatments you're receiving.

Who are the Palliative Care Team?

Your team will be made up of various palliative care professionals including a specialist doctor, social worker, and chaplain. Team members have specialized training in pain management and reducing stress, as well as coping with the difficult physical, mental and emotional symptoms of a serious illness. Team members collaborate with your regular providers to add an extra layer of support.

